



# Door-Step Banking

Real time visibility | Automated reporting | Customer Satisfaction

Cash/Cheque Pickup

Cash Delivery

Online Tracking

Automated EOD Reporting

## About CheckMate

Checkmate Cash Management Services Pvt. Ltd. is the Banking Service business vertical of the Checkmate Group, a growth-centric conglomerate engaged in providing secure & reliable managed services for currency movement. They employ over 150 CIT vehicles and 125 Cash pick-up vehicles to cater to their clients.

## Challenges

The field operation was completely manual and involves lot of paper work. Storage and retrieval of information was slow and cumbersome.

Secondly, manual entry of transactions at regional office to get EOD reconciliation statement for submission to respective banks was becoming overwhelming due to last minute rush and large number to transactions with growing business.

Finally, no transparent way to monitor field operation in real-time and manage re-assignment other than doing follow-ups via phone-calls.

Checkmate needed a robust solution to manage operations efficiently and gain their clients (i.e. commercial banks) confidence.

Solution: Advanced mobility solution for cash management.

Client Checkmate Services

Domain Banking

## Challenges

- Manual field processes
- Huge Paper work
- Manual data entry
- Bottlenecks in reporting
- No real-time visibility

## Solution

- Mobile tablet based solution
- Fast data entry with L1 validation
- Automated EOD statement
- Real-time transaction update
- Online task assignment & scheduling updates
- Online Report & Dashboard

## Benefits

- Efficient management of operations
- Paper-less operations
- Real-time visibility
- Attendance Mgmt Software
- Motorola Canopy (for connectivity)

## Solution

A mobility solution was developed for the client utilizing Mobile Tablet devices. Android was the platform of choice given its popularity and cost effectiveness. It was important that the device selected should be able to withstand harsh outdoor working conditions. We selected the device with five-point touch capacitive screen for rugged performance with inbuilt GPS and GSM modem for its unique advantages.

Mobile app was meticulously designed with smart navigation for effortless working and fast data entry. Level-1 validations were implemented on the client side to minimize transaction time. Fine-grained security policy was configured for secure login and encrypted data transmission.

The server management system was implemented on n-tier architecture to implement security policies required by the client and SOAP based web-services for data exchange. The server supports centralized device management and over-the-air application upgrade and software patch management.

## Features

- Secure Login Management
- Job Scheduling
- Multiple Account Management
- Accurate Data Entry & Validation
- Real-time Monitoring – Geo-location
- Centralized Reporting and Control

## Extension

This solution is also planned to be extended for ATM cash-replenishment transactions.



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