



## Making Technology Work for You



Mobility | Enterprise Apps | Cloud | InfraTech | Managed Services

## OUR PROFILE



### Who we are

CSI Computech India Pvt Ltd is a technology solutions company head-quartered in Mumbai with development & support offices at multiple locations in India. CSI was started in 2007 with a vision to provide solutions that will enhance operational effectiveness and provide decision-making agility to businesses and institutions with the use of latest technology product and solutions.

Today, we have established ourselves as a dependable solutions partner for software services, large-scale system integration and managed infrastructure services.



2007

Established



50+

Clientele



2

Development centers & 4 support offices



75+

Successful Projects



100+

Resource strength and growing...



8

In-house developed product IPR

## OUR KEY SERVICES

### Enterprise and Mobility Apps Development

Mobility solutions provide enormous opportunity to organizations that are under increasing pressure to reduce costs while maintaining tight control over business operation and enhancing productivity. We design and develop, native as well as hybrid, mobility apps with cloud based backend management portal and legacy/ERP integration. In web technologies specialize in Microsoft .NET & Azure, SAP Hana Cloud Apps, Responsive Web Portal and native mobile apps for Windows, Android and iOS platforms.

#### Technology Stack:

##### Mobile/>



##### Web/>



##### Enterprise Cloud/>



### System Integration

We understand the complexities involved in large system integration projects. With our experienced engineering team and robust project management practices, we ensure timely delivery of integration projects and manage risks proactively using our RACE methodology – a continuous assessment of risk and cost during the project lifecycle. We have expertise in design engineering, installation and maintenance of turnkey SI projects in following domains:

- Integrated Security & Surveillance –CCTV, DVR/NVR, VMS, PSIM
- Fire Detection and Hazard Management
- Unified Communication, Access Control and Identity Management

### Managed Services

It is imperative that selection of right managed service provider is crucial in getting anticipated business benefits for any organization. Our Managed Service offering is a matured L1/L2/L3 support services with strict adherence to SLA. Our success in managed services lies in our strong project management capabilities and continuous training & development of our workforce.



## PRODUCT PORTFOLIO

### IMPS MILK PROCUREMENT ERP



- Centralized milk collection and distribution
- Society-to-Plant level integration using mobile & web
- Complete payroll generation with incentives & commissions
- Automated reconciliation of collection vs. dispatch
- Add-on modules for cattle-feed/veterinary medicine supply chain and animal husbandry services

### PLANT INTELLIGENCE SUITE



Automated process data acquisition and monitoring based on fast, reliable OPC technology  
 Integrated with all major SCADA systems  
 Web-based solution for easy management and any-time access to information, reports & trends  
 Integration of plant floor with the enterprise

### SAP HANA MOBILITY APP



- Native and hybrid web Apps, both online and offline with Odata
- Rich responsive user interface using SAPUI5
- Flexible and Scalable runtime for mobile
- Apps for Android, iOS & Windows
- Secure data access to on-premise systems through the HANA Cloud Connector

### CUSTOMER LOYALTY MANAGEMENT



- Multi-channel multi-partner solution
- Flexible and Rule-based Program Configuration
- Complete Program management Workflow
- Powerful Loyalty Engine
- Management Information and Analytics
- Integrated Discount card and Gift Card
- Online transaction portal & Reward Catalogue

### MOBILITY SOLUTIONS FOR FIELD OPERATIONS



- On-spot billing for utilities
- Payment collection and reconciliation
- Cash In-Transit and ATM replenishment
- Secondary sales and product distribution
- Field Service Management
- Guided Field Inspection, Survey & Data Collection

### DMS + WORKFLOW + COLLABORATION



- M-Files helps enterprises find, share, and secure documents and information
- Find and access content based on what it is, not where it's saved
- Automate business processes using Workflows
- Access using any device anytime

### RENTAL MANAGEMENT APP



- Integrated Call Center Functionality
- Automated rental order creation
- MobiRent app runs on POS & Mobiles
- Field service and repair management
- Online tracking of asset and workflow-based stock reconciliation

### E-CHALLAN APP



- Fast on-spot printing of Challan
- Auto calculation of Challan as per offense type
- Automatics capture of GPS coordinate for record of exact location of offence
- GPRS based instant communication to server
- On-spot availability of past Challan info of the offender

## SUCCESS STORIES



- GPRS POS Terminals for Automated Milk Collection
- First in India to implement ONLINE AMCS
- Managing L1/L2/L3 support on Field for complete system



- Mobility solution for Cash Pickup & Delivery
- Dynamic task allocation & tracking
- Automated EOD reporting & statements



- First coalition rewards program in KSA
- Multi coalition loyalty program management
- Online transaction portal & Reward Catalog



- Provided surveillance & access control solution
- Managed hundreds of branches in Maharashtra & Goa
- Dedicated helpdesk & field support engineers



- Plant-wide Hazard Management System
- State-of-the-art Fire Detection and Zone Alarm system
- Centralized Monitoring and Control of FAS



- 20+ Dairy/Pharma Plant MIS installations
- Workflow & MIS for monitoring plant operation
- Including IT systems & network infrastructure



- Mobility app for Equipment Rental
- Web based management portal
- Online billing & equipment tracking



- Tablet based retail billing automation system
- Includes Pre-paid & post-paid card for customers
- Centralized monitoring & control



- Monitoring of Coal Handling Plant covering 4 sq.km
- Speed Dome PTZ Camera's over Ethernet IP
- FO backbone with VMS & NVR at Control room



- Monitoring of Coal Handling Plant covering 3 sq.km
- Speed Dome PTZ Camera's over Ethernet IP
- FO backbone with VMS & NVR at Control room
- Conveyor alarm integration with CCTV

## OUR CUSTOMERS

IMPS/PIS								
Enterprise Apps								
Mobility								
Mfg. PIS								
CCTV/FLM								
ISS/CCTV/ACS								
Process Automation								
Process Automation								

## OUR PARTNERS



IDEAS INCORPORATED



CSI pioneered completely online and transparent milk procurement solution in India and currently managing trust of more than 3 lacs farmers for correct and timely payment along with providing online channel for availing veterinary & community services

An MNC Medical Equipment Rental company's field service team rely on the CSI Field Service Mobility App for effective fulfillment of critical medical equipment needs of patients and cherish meeting patient's need with on-time delivery and installation



Deployment of field service engineer by F&B plant equipment manufacturers after correct (and FAST) processing of complaints and service order is critical. CSI has implemented a mobility solution on SAP HANA CLOUD for direct integration with SAP ECC, CS & HRMS and automated complete SO, spares inventory and billing workflows for faster response times and reduced downtimes.



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